SAIGON NEW PORT CORPORATION
TAN CANG HAI PHONG INTERNATIONAL CONTAINER TERMINAL CO., LTD

No.: 1734 /TB-HICT

SOCIALIST REPUBLIC OF VIETNAM
National – Freedom – Happiness

Cat Hai, November 09th, 2026

ANNOUNCEMENT

Ref: Operation at Tan Cang Hai Phong International Container Terminal during Vietnamese Culture Day in 2026

Respectfully to:

- Shipping Lines/ Shipping Agents;
- Customers.

To ensure seamless operations and provide the best service to Shipping Lines, Shipping Agents, and Customers during Vietnamese Culture Day in 2026, Tan Cang Hai Phong International Container Terminal (TC-HICT) would like to announce our operational plan as follows:

1. Holiday Period:

- Vietnamese Culture Day: 01 (one) day (Tuesday, November 24, 2026).

2. Operational plan:

During the mentioned holiday schedule, TC-HICT will maintain normal operations for vessel berthing, loading/unloading cargo, and container delivery/receipt services. Other services will follow the standard holiday working schedule as regulated by the government.

For any special requests for services beyond the operations mentioned above during the holiday period, Shipping Lines, Agents, and Customers are kindly requested to notify before November 16, 2026.

All requests will be considered on a case-by-case basis. For further information, please kindly contact:

+ Customer Service Team; Operation-on-duty team

+ Email: csv@hict.net.vn; operation.center@hict.net.vn

+ Hotline: 1800.1188; 0869.300.900

3. Free storage time:

In order to support shipping lines, agents and customers, beside the storage free time defined in terminal contracts, TC-HICT will waive additional storage charge with details as follows:

a. Applicable categories:

Laden import containers; laden transit/transshipped containers; laden re-export containers.

b. Free time duration:

- Vietnamese Culture Day: 01 (one) day (Tuesday, November 24, 2026).

Export containers must comply with the pre-arrival receiving period of no more than 07 days prior to the vessel's Estimated Time of Arrival (ETA). For vessels with an ETA on November 24, 2026, containers are permitted to be yarded at the port starting from November 16, 2026.

During the holidays, the staffs at site of TC-HICT will keep working as normal and TC-HICT will suggest the Customs Officers work as well.

TC-HICT highly recommends shipping lines, agents and valued customers to take delivery of containers out of our terminal within the holidays to avoid yard congestion after the holidays.

Best regards./.

Recipients:
- As above;
- Board of Director (for report);
- Relevant Depts in HICT;
- Archives: Admin, BD.

GENERAL DIRECTOR

CHAO, TA-CHUNG